

Consultation on Service Changes for August 2017

To withdraw financial support for Saturday service 9 with effect from 26 August 2017

Service 9 Braintree, Panfield, Shalford, Wethersfield, Finchingfield to Great Bardfield (via Panfield Lane)

Essex County Council carried out a review of its contracted services and consulted on changes to service 9 during August and September 2016. This included a reduced level of service to bring the cost below the maximum level the council will support. This is set at £5.00 for each passenger being carried after fares are taken into account. (The policy can be found at: www.essex.gov.uk/busreview).

However, in the subsequent tender, the cost of providing this service rose to the point where the tax payer would be paying more than £5.00, even allowing for the reduced level of service.

These services are:

Services	Origin	Destination	Days of operation	Annual Cost	Annual passenger numbers	Cost Per Passenger Journey
9	Braintree	Great Bardfield	Saturdays only	£18,536.67	3,529	£5.25

Essex County Council is therefore carrying out a public consultation on the future of this Saturday service. This questionnaire is also designed to identify why passengers use this service and what they would do if the service is withdrawn.

We will collate all the responses from the survey and summarise them as part of our report. This report will be used to help decide the future of the service. We will not identify individual people and your name will not be mentioned in any reports we write for this purpose. You do not have to take part if you don't want to - this is a voluntary activity.

Please complete and return this questionnaire to FREEPOST RTKH-XUBZ-CJZS Essex County Council, Bus Service Consultation, Passenger Transport, E1 County Hall, Chelmsford, Essex, CM1 1QH

You may wish to complete this survey by telephone, or may require it in an alternative format. If so, please call 03457 430 430 to arrange this. Please complete and return this questionnaire by July 3rd 2017.

Service 9 Braintree, Panfield, Shalford, Wethersfield, Finchingfield to Great Bardfield (via Panfield Lane)

ECC Contract journeys Saturday from Braintree Bus Park to Great Bardfield 08:30, 12:30, 15:45 and 17:40; from Great Bardfield to Braintree Bus Park 07:50, 09:15, 13:10 and 16:25

Braintree – Great Bardfield (via Panfield Lane)

Saturdays

Braintree Town Centre, Bus Park (stand D)	0830	1230	1545	1740
Braintree, Aetheric (N bound)	0835	1235	1550	1745
Bocking, opp Post Office	0837	1237	1552	1747
Bocking, o/s Towerlands Leisure Centre	0839	1239	1554	1749
Panfield, opp Bell Lane	0843	1243	1558	1753
Shalford, opp Village Hall	0848	1248	1603	1758
Wethersfield, opp The Green	0854	1254	1609	1804
Finchingfield, opp The Fox	0859	1259	1614	1809
Great Bardfield, adj Alienor Avenue	0906	1306	1621	1816

Great Bardfield, opp Alienor Avenue	0750	0915	1310	1625
Finchingfield, o/s The Fox	0755	0920	1315	1630
Wethersfield, adj The Green	0801	0927	1322	1637
Shalford, o/s Village Hall	0808	0933	1328	1643
Panfield, adj Bell Lane	0813	0938	1333	1648
Bocking, adj Towerlands Leisure Centre	0817	0942	1337	1652
Bocking, o/s Post Office	0819	0944	1339	1654
Braintree, Aetheric Road (S bound)	0821	0946	1341	1656
Braintree Town Centre, opp Blyth's Meadow	0823	0948	1343	1658
Braintree Town Centre, Bus Park (Stand D)	0826	0951	1348	1701

Proposal Essex County Council (ECC) is considering withdrawing support for this Saturday service with effect from August 26 2017.

Impact Alternative transport available: Service 16 operates between Great Bardfield - Finchingfield -Wethersfield to Chelmsford; Journeys to Braintree would need a change of bus onto service 133; Parts of Bocking would have service 21 or 38a.
Panfield, Shalford and Shalford Green would have no service

Reasons The cost per passenger journey is **£5.25**. Under the County Council's policy for bus service support, it will not usually support services where the cost per passenger journey exceeds £5.00.

1. Do you currently use the service? (Please tick one)

No

Yes

If you use the service, please tell us how often

Weekly

Less than once a month

Monthly

2. Why do you currently use the service?

for employment

for medical

for leisure

for college /
education / school

appointments

for shopping

3. What would you do if the service was no longer provided?

About you

In order to ensure the continued development of our Diversity and Equality practices, and ensure we meet legislative duties under the Equality Act 2010, everyone that we work with is asked to complete the information below. You are not obliged to answer all questions, but the more information you supply, the more effective our monitoring will be. If you choose not to answer questions, it will not affect your participation. The information you supply below is confidential and will be used solely for monitoring purposes.

Under the Data Protection Act we have a legal duty to protect any information we collect from you. The information will only be used for the purposes described above and will not be kept longer than is necessary to do so, up to a maximum of two years. We will not share your personal details with any other agency unless we have concerns that you or another individual may be at risk of harm or if it is required by law. We do not collect personal information for commercial purposes.

Your gender:

- Male Female Prefer not to say

Where in Essex do you live?

- Basildon Epping Forest
 Braintree Harlow
 Brentwood Maldon
 Castle Point Rochford
 Chelmsford Tendring
 Colchester Uttlesford

Please give us your postcode:

Do you consider yourself to have a disability, and if so please tell us what type of disability you have?

- Hearing impairment
 Physical impairment
 Visual impairment
 Learning disability
 Mental health need
 Other long term health condition that affects my transport needs (eg epilepsy)
 None of the above
 Prefer not to say

Please tell us which age bracket you fall into.

**If you are under 16 you should ask your parent/carer for permission to take part in this consultation.*

- Age Under 18* Age 55 - 64
 Age 18 – 24 Age 65 - 74
 Age 25 - 34 Age 75 - 84
 Age 35 - 44 Age 85 - 94
 Age 45 - 54 Age 95+

Your employment status. *Please pick the option that applies to the majority of your time.*

- | | |
|--|--|
| <input type="checkbox"/> Working full or part time | <input type="checkbox"/> Not working or studying |
| <input type="checkbox"/> Retired | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Studying full or part | <input type="checkbox"/> Other, please specify |

Thank you for your help

Further Information

If you have any queries about this strategy, please contact Passenger.Transport@essex.gov.uk

Complaint, Comment or Compliment

If you would like to make a Complaint, Comment or Compliment regarding any services provided by Essex County Council, please contact **0345 743 0430**.